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**Wandsworth Digital: A directory of support**

**Where local charities, community groups and residents in Wandsworth can get help to lead more digital lives**

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**Contact**

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**Why this directory?**

What follows is a list of where to get support, help, training, funding etc. for anything digital in the London Borough of Wandsworth (and beyond).

This is not a comprehensive list and we’re sure it will go out of date fast (as all lists do!).

Let us know if we should be adding/editing this list. And… if in doubt use ‘Google’ for your own searches. We hope it helps. Let us know how you get on.

If you need anything, please get in touch.

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*\*****This is not a comprehensive list – please help us build this list by telling us what we’ve missed****\**

# **Devices**

You could buy your own device and software to distribute within the local community, with support from charitable trusts and individual donors etc. (see below for a list of possible funders). Otherwise, you’re going to have to go down the donation route:

1. **Devices** *(donated items that are usual used, refurbished and then distributed in the community)*

* Device donation schemes in London (a list of schemes across the capital) <https://www.london.gov.uk/coronavirus/volunteer-and-donate/device-donation-scheme>
* Power to Connect (Wandsworth) <https://www.powertoconnect.co.uk/>
* Keep Kids Connected (Wandsworth) (Part of Dons Local Action Group) <https://www.keepkidsconnected.co.uk/>
* Clear Community Web (Lambeth, Southwark, Croydon only) <https://clearcommunityweb.co.uk/>
* Community laptops (national) <https://www.communitylaptops.co.uk/about>
* Computer Aid (national) <https://www.computeraid.org/get-computers>
* Hubbub Foundation (national) <https://www.hubbub.org.uk/communitycalling>
* Little Lives UK (national) <https://www.littlelives.org.uk/>
* Ready Tech Go (London) <https://www.readytechgo.org/donate-a-device>
* SocialBox.biz (national) <https://www.socialbox.biz/digital-inclusion/>
* The Restart Project (national) <https://therestartproject.org/unwanted/>
* Three reconnected (national) <https://www.three.co.uk/reconnected>
* IT for Charities (national) <https://itforcharities.co.uk/it-services/recycled-pcs/>
* Computers for Charities (national) <https://www.computersforcharities.org/lowcost>

1. **Software**

* Charity Digital <https://charitydigital.org.uk/> help other charities #BeMoreDigital through inspiring content, access to the UK's only discounted and donated technology platform, and connection to the best digital talent in the sector. They have loads of amazing offers, training, support and more!
* Wikipedia – list of free and open-source software <https://en.wikipedia.org/wiki/List_of_free_and_open-source_software_organizations>
* Microsoft Office 365 (free for non-profits) <https://www.microsoft.com/en-us/nonprofits/microsoft-365>

# **Connectivity / Data**

1. **Connectivity / Data / Broadband**

* National Databank – free sims and data <https://www.goodthingsfoundation.org/databank/>
* Money Saving Expert – advice and best deals for data <https://www.moneysavingexpert.com/>
* Find best deals for broadband in your area <https://www.broadbandgenie.co.uk/broadband/in/my-area>

1. **Connectivity Hardware / Wi-Fi**

* [GetBox](https://www.janga.la/latest-news/introducing-get-box) which provides low-cost, secure and rapidly deployable Wi-Fi to disconnected communities. This is at an initial cost of £225 plus £15-20 a month for data. With the use of smaller transition radios this can give free Wi-Fi to 30 families. <https://www.janga.la/>

# **Training**

1. **Digital Training for Residents (Wandsworth)**

* South Thames College <https://stcg.ac.uk/south-thames-college>
* Wandsworth Council Lifelong Learning <https://www.wandsworthlifelonglearning.org.uk/>
* Learn my way (introduction to using a computer and apps – recommended) <https://www.goodthingsfoundation.org/learn/learn-my-way/>
* Skills for Life Network <https://www.skillsforlifenetwork.com/>
* There are lots of online courses available too (google it)

Also contact the following charities in Wandsworth offering digital training and support:

* [Age UK Wandsworth](https://www.ageuk.org.uk/wandsworth/our-services/digipals/) – support through their DigiPals service which offers drop-in digital support for older people in local libraries and sheltered accommodation.
* [Community Drug and Alcohol Recovery Service (CDARS)](https://www.cdars.org.uk) – supporting clients with IT equipment, data and remote one-to-one training.
* [Elays Network](https://www.elaysnetwork.com/) – digital training and support offered to local older people – primarily aimed at the Somali community in Wandsworth. [The Furzedown Project](http://www.furzedownproject.org/) – supporting older people with broadband and phone data packages and Zoom enabled i-Pads.
* [Katherine Low Settlement](https://www.klsettlement.org.uk/) – digital training and support offered through our Elders programme, ESOL (English) classes for adults, and our Love to Learn education team with refugee children and young people.
* [Power to Connect](https://www.powertoconnect.co.uk/) – provide free refurbished devices and digital skills training

1. **Digital Training for Organisations** *(join their mailing lists for regular updates)*

* Charity Digital <https://charitydigital.org.uk/> (loads of free resources and training)
* We Are Digital <https://www.we-are-digital.co.uk/>
* Digital Inclusion Evaluation Toolkit <https://www.gov.uk/government/publications/digital-inclusion-evaluation-toolkit>
* The FSI <https://www.thefsi.org/>
* Media Trust <https://mediatrust.org/>

1. **Safety online**

* NSPCC <https://www.nspcc.org.uk/keeping-children-safe/online-safety/>
* Think U Know <https://www.thinkuknow.co.uk/> (aimed at children of different age groups)
* UK Council for Internet Safety <https://www.gov.uk/government/organisations/uk-council-for-internet-safety>

# **Support**

1. **Support for charities and community organisations**

* Charity Digital <https://charitydigital.org.uk/>
* CAST <https://www.wearecast.org.uk/>
* LOTI <https://loti.london/projects/diip/>
* AbilityNet <https://www.abilitynet.org.uk/>
* Google for non-profits <https://www.google.com/nonprofits/>

1. **Volunteers offering tech support**

* CITA (IT volunteers) <https://www.cita.org.uk/>
* Media Trust <https://mediatrust.org/>
* Donate Code (designer & developer volunteer network) <https://www.donatecode.com/about/>
* Founders & Coders <https://www.foundersandcoders.com/>

1. **Volunteers offering support specific to Covid-19 and beyond**

* Digital Boost <https://www.digitalboost.org.uk/>
* Covid Tech Support <https://covidtechsupport.com/find-tech-talent/>
* Digital Candle <https://www.digitalcandle.org.uk/>

1. **Support for Individuals during Covid-19**

* Citizens Online <https://www.citizensonline.org.uk/coronavirus-support-resources/>

# **Information**

1. **Information platforms**

* LOTI <https://loti.london/projects/diip/>
* Croydon/Leeds Digital Inclusion Toolkit <https://digitalinclusionkit.org/>
* Tech for Good CAST <https://github.com/TechforgoodCAST/awesome-techforgood>
* Digital Maturity Frameworks overview (amazing list of 57 digital tools) <https://airtable.com/shrPu7tPawOcuX89g/tblO1WdDpeHRF3jdW>
* NCVO – Digital and Technology (various) <https://beta.ncvo.org.uk/digital-technology/>

1. **Reports on various digital inclusion issues**

**i. Statistics**

* Office of National Statistics [ONS - exploring the digital divide](https://www.ons.gov.uk/peoplepopulationandcommunity/householdcharacteristics/homeinternetandsocialmediausage/articles/exploringtheuksdigitaldivide/2019-03-04)
* Office of National Statistics [ONS survey of internet users](https://www.ons.gov.uk/businessindustryandtrade/itandinternetindustry/bulletins/internetusers/2019)
* [The Great British of Geography of Internet Use and Engagement](https://indicators.cdrc.ac.uk/stories/iuc)
* [Internet Users map](https://maps.cdrc.ac.uk/#/geodemographics/iuc18/default/BTTTFFT/10/-0.1500/51.5200/)
* OfCom [Ofcom adult media use report](https://www.ofcom.org.uk/research-and-data/media-literacy-research/adults/adults-media-use-and-attitudes)
* Lloyds [Lloyd's consumer digital index](https://www.lloydsbank.com/banking-with-us/whats-happening/consumer-digital-index.html)
* Tech Partnership [Tech Partnership's heat map](http://heatmap.thetechpartnership.com/)
* Good Things Foundation [Digital Nation 2019 - Good Things Foundation infographic](https://www.goodthingsfoundation.org/research-publications/digital-nation-2019)
* Good Things Foundation [Digital Nation 2020 - Good Things Foundation infographic](file:///C:\Users\klsla\AppData\Local\Microsoft\Windows\INetCache\Content.Outlook\E4YCDVQZ\•%09https:\www.goodthingsfoundation.org\research-publications\digital-nation-2020)
* Good Things Foundation [Good Things Foundation digital inclusion report during coronavirus](https://www.goodthingsfoundation.org/research-publications/covid19-response-report)
* Good Things Foundation [Good Things Foundation Blueprint for a 100% Digitally Included UK](https://www.goodthingsfoundation.org/sites/default/files/blueprint-for-a-100-digitally-included-uk-0.pdf)

**ii. Government – Central**

* Essential Skills Framework <https://www.gov.uk/government/publications/essential-digital-skills-framework>
* Government Digital Inclusion Strategy (2014) <https://www.gov.uk/government/publications/government-digital-inclusion-strategy/government-digital-inclusion-strategy>
* NHS Digital <https://digital.nhs.uk/about-nhs-digital/our-work/digital-inclusion>

**iii. Government – Local**

* Leeds (100% Digital) <https://democracy.leeds.gov.uk/documents/s199910/Recommendation%20tracking%20Digital%20Inclusion%20February%202020%20v4.pdf> AND <https://democracy.leeds.gov.uk/mgConvert2PDF.aspx?ID=208130>
* Croydon/Leeds Digital Inclusion Toolkit <https://digitalinclusionkit.org/>
* Digital Inclusion Salford <https://digitalinclusion.salford.gov.uk/>
* London Datastore <https://data.london.gov.uk/>
* Data Wand <https://www.datawand.info/> (info/data related to all things Wandsworth)

**iv. Reports**

* The Good Things Foundation <https://www.goodthingsfoundation.org/> (lots of resources)
* Carnegie UK Trust [Challenging perceptions of the Digital Native Generation](https://www.carnegieuktrust.org.uk/news/challenging-perceptions-digital-native-generation/)
* Cumberland Lodge <https://www.cumberlandlodge.ac.uk/read-watch-listen/digital-inclusion-bridging-divides-cumberland-lodge-report>
* Nesta <https://www.nesta.org.uk/feature/decentralised-futures/>
* LGA / ADASS <https://ipc.brookes.ac.uk/publications/Transforming%20social%20care%20through%20the%20use%20of%20information%20and%20technology%20November%202016.pdf>
* Age UK Digital Inclusion Evidence Review 2018 <https://www.ageuk.org.uk/globalassets/age-uk/documents/reports-and-publications/age_uk_digital_inclusion_evidence_review_2018.pdf>
* Digital Inclusion for leaders in Higher Education <https://www.jisc.ac.uk/guides/digital-inclusion>
* Digital Inclusion in Mental Health <https://amhp.org.uk/digital-inclusion-guide/>
* Fabian Society [Bridging the divide | Fabian Society](https://fabians.org.uk/publication/bridging-the-divide/)

1. **Weekly/Regular updates and comms**

For weekly newsletters and updates sign up to these:

* Charity Digital <https://charitydigital.org.uk/> (incl. Charity Digital News)
* Catalyst <https://www.thecatalyst.org.uk/>
* Civil Society <https://www.civilsociety.co.uk/>

# **Funding**

1. **Funding Databases**

* Charity Excellence - database to find relevant funds <https://www.charityexcellence.co.uk/>
* Wandsworth Voluntary Sector Coordination Service <https://wandsworthcarealliance.org.uk/support-for-organisations/resources/funding/>
* There’s always google!

1. **Funds available for Digital work specifically** (thanks to [Charity Excellence Framework](https://www.charityexcellence.co.uk/Home/BlogDetail?Link=UK%20Charity%20IT%20Funding%3A%20Grants%2C%20Recycling%20and%20Free%20Support%20-%20Computers%2C%20Hardware%2C%20Software%20%26%20Digital))

* [Bethnall Green Ventures](https://bethnalgreenventures.com/) – funding accelerator twice a year that gives out monetary support, mainly to start-ups, using tech to drive social and environmental change.
* [Clothworkers Foundation](https://www.clothworkersfoundation.org.uk/what-we-fund/) – will fund IT, including digital/audio visual equipment.
* [DCMS](https://digileaders.com/governments-latest-initiative-support-tech-for-good-movement/)– occasional tech for good grants and support for charities.
* [Eddie and Vanessa George Memorial Fund](https://www.cornwallcommunityfoundation.com/grants/the-eddie-and-vanessa-george-memorial-fund/) – grants for IT training for people in Cornwall.
* [Family Fund](https://www.familyfund.org.uk/computers-and-tablets) – computers and tablets for disabled people and their families.
* [Fat Beehive Foundation](https://apps.charitycommission.gov.uk/Showcharity/RegisterOfCharities/CharityFramework.aspx?RegisteredCharityNumber=1185586&SubsidiaryNumber=0) – grants relating to the use of Information Technology
* [Germinate](https://germinate.net/mission/computers-for-rural-people/) – computers for rural people.
* [Misys Charitable Foundation](https://beta.charitycommission.gov.uk/charity-details?regid=1065678&subid=0) – public education in communications and IT, and their application in commerce.
* [National Lottery Digital Fund](https://www.tnlcommunityfund.org.uk/funding/programmes/digital-fund) – using digital tools and approaches to support people and communities to thrive.
* [Nesta](https://www.nesta.org.uk/)– large-scale innovation for challenges such as healthcare, public services and infrastructure.
* [Social Tech Trust](https://socialtechtrust.org/) – previously Nominate, transforming lives with technology.
* [Thomas Wall Trust](https://www.thomaswalltrust.org.uk/grants-for-registered-charities-2/) – up £5,000 towards specific projects or core activities that support literacy, numeracy, digital and additional skills for learning likely to assist employment prospects.  Registered charities, with income under £0.5m pa.
* [WCIT](https://www.wcit.org.uk/apply_for_a_grant.html) – pro bono support and grants.

Please keep your eyes open for funding opportunities for Wandsworth Digital and let us know. Thanks.

1. **Funders – Wandsworth funders for charities & community groups (who might fund digital work)**

The following local funders offer a range of support to local charities and community groups. Do visit their websites to see if you fit what they’re looking to support. Get in touch with their staff to find out more.

* [Battersea Power Station Foundation](http://bpsfoundation.org.uk/) – Various local funding, up to £5k funding
* [Battersea United Charities](http://www.batterseaunitedcharities.org.uk/home.html) – Poverty, Education and more, small funding
* [Big Local SW11](http://biglocalsw11.co.uk/) – Various small funding for projects happening in the SW11 postcode
* [Childhood Trust](http://www.childhoodtrust.org.uk/) (good for match funding) – Children living in Poverty in London, up to £50k match-funding
* [Enable Wandsworth](https://enablelc.org/els) – Sports, health and wellbeing, small funding
* [Greater London Authority](https://www.london.gov.uk/what-we-do/funding) (GLA) – Various funds
* [London Community Foundation](https://londoncf.org.uk/) – Approx. 13 different funds available to apply for Wandsworth throughout the year (search for Wandsworth)
* [L&Q Foundation](https://lqgroup.org.uk/about/landq-foundation/place-makers-fund/) – Place Makers Fund up to £10k
* [National Lottery Community Fund](https://www.tnlcommunityfund.org.uk/) – Various funds (a good place to start your fundraising) including their Awards for All programme
* [Roehampton Parish Trust](https://beta.charitycommission.gov.uk/charity-details/?regid=1165257&subid=0) – Various, small funding
* [Sir Walter St John’s Educational Charity](http://swsjcharity.org.uk/) – Education, up to £5k funding and strategic grants funding
* [Thomas’s Schools Foundation](http://www.tsfoundation.org.uk/) – Education, small funding
* [Thrale Almshouse & Relief in Need charity](http://www.thralealmshouses.org.uk/) – Small grants programme (Tooting, Balham and more)
* [Veolia Trust](http://veoliatrust.org/) – Capital funding
* [Wandsworth CCG](https://www.wandsworthccg.nhs.uk/getinvolved/Pages/NHS%20Wandsworth%20Community%20Grants.aspx) (Clinical Commissioning Group) – Community Grant Scheme
* [Wandsworth Council](http://www.wandsworth.gov.uk/info/200504/grants_for_the_community_and_voluntary_sector) – Various funds incl. Grant Fund, Local Fund, Youth Opportunity Fund
* [Wandsworth Oasis](https://www.wandsworthoasis.org.uk/our-grants) – AIDS/HIV funding
* [Western Riverside Environmental Fund](http://www.wref.org.uk/)– Environmental & capital funding
* [Wimbledon Foundation Community Fund](http://www.wimbledon.com/en_GB/wimbledonfoundation/wimbledon_foundation_community_fund.html) – various, up to £10k funding

# **Contact**

1. **Help us improve this list**

We hope you’ve found this helpful. Please tell us how to improve this list with what we’ve missed or forgotten. Thanks.

**Contact**

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