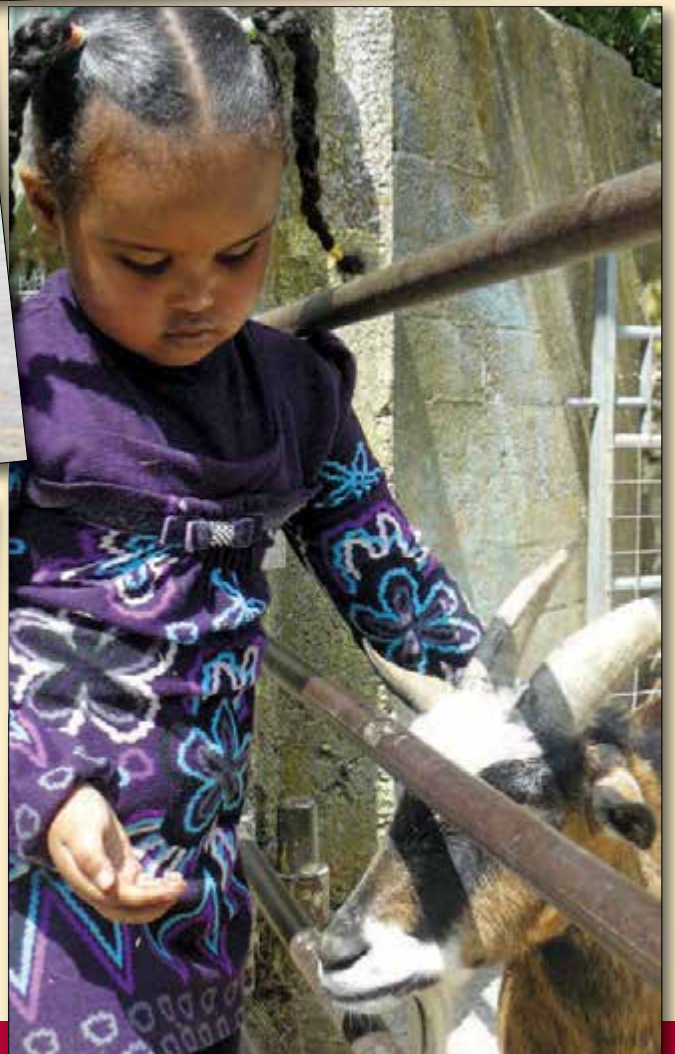


KATHERINE LOW SETTLEMENT

serving the community since 1924



Vision, Mission & Values

The Katherine Low Settlement serves the local community by fostering community development and providing a home for services and activities that meet local need.

Vision

- A society where people fight poverty, tackle injustice, and realise their potential together.

Mission

- To tackle the local affects of poverty, disadvantage and discrimination by enabling individuals and communities to take more control of decisions that affect their lives.
- To actively promote social inclusion.

Values

- Respecting the unique worth of individuals and empowering them to fulfil their potential.
- Respecting the right of individuals and communities of interest to make their own choices and enabling them to make informed decisions.
- Valuing diversity and difference.
- Challenging discrimination in all its forms and promoting equality of opportunity.
- Working collaboratively with others.
- Providing the best service possible with the resources available.
- Providing services to meet immediate needs while undertaking activities to tackle the causes of need.
- Minimising impact on the environment and promoting sustainable development.

President

The Reverend John Wates JP, MA

Vice President

Jennifer Anderson

The Trustees

Margaret Robson	- Chairperson
Stephanie Pattenden	- Vice Chairperson
Alison Wintgens	- Vice Chairperson
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The Settlement Staff

Tracy Frostick	- Administrative / Premises Manager
Sarah Rackham	- Community Development Manager
Brenda Nicholls	- Cook
Tony Morgan	- Handyman
Clive Young	- Cleaner
Terry Frostick	- Maintenance

Love to Learn - Refugee Project

Lucy Rix	- Project Co-ordinator
Amira Jama Abdillahi	- Case Worker
Mohamed Ali	- Sessional Worker
Lisa Constable-Maxwell	- Project Worker
Joanna Fairclough	- Case Worker
Hana Gill	- Youth Activities Co-ordinator
Kathryn Kashyap	- Project Worker
Wasima Keshtmand	- Sessional Worker
Nick Lea	- Driver
Ahmed Omar	- Project Worker
Lisa Schulkind	- Case Worker
Nadine Ballantyne	- Project Worker Wednesday Club

The Young Carers Project

Hannah Witcomb	- Project Co-ordinator
Ian Douglass	- Youth Activities Co-ordinator
Steven Grant	- Driver
Lucy Hendon	- Project Worker
Simeon James	- Project Worker

Youth Club Staff – Employed by Wandsworth Borough Council

Jackie Kamara	- WBC Youth Worker in Charge
David J Gordon	- Part time Youth Worker
Siobhan Hanson	- Part time Youth Worker
Serene Stewart	- Part time Youth Worker
Marie Walters	- Part time Youth Worker

The thanks of the Settlement go to the funding bodies and to all the workers and volunteers who enable the Katherine Low Settlement to maintain and develop the programme of activities for the benefit of the vast numbers who are our customers.

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Charity No. 1081248
Registered No. 3814833

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Chairperson's Report

It is with great pleasure that I can report another successful year for the Settlement. Despite a time of change and uncertainty for many of the people we work with and other community organisations, Katherine Low's year has been full of activity and achievement and a steady provision of services to our members.

As planned, Sure Start have now moved out of our offices completely, marking the end of an era, one in which we were pleased to play an important part. It leaves us with the legacy of a well-used cafe and a crèche building which we hope will continue to provide for low income families. We are delighted that Citizens Advice Bureau staff have taken up those offices. Filling our offices with tenants and our hire rooms with activities provides a major slice of our income. Thanks to the efforts of Tracy Frostick and Sarah Rackham we do maximise the use of the building which constantly hums with people - on one occasion 900 in one day. The other slice of our income is from grants. There have been successful funding applications for the work of the Settlement such as the 'Love to Learn' Project which received a second Lottery grant. This is no mean achievement and an indication of the quality of services being offered and recognised. However, excellence does not guarantee funding. It is a credit to the staff of that project and the Young Carers Project, currently anxiously awaiting a decision from Wandsworth about their bid to continue their wonderful work, that despite constant uncertainties about the future, their commitment and hard work continue unabated.

It is an indication of how KLS is regarded as an integral part of this Battersea community that we were asked to be involved in an enquiry commissioned by the Cabinet Office following the riots last Summer. Youth work has always been central to our work and we shall endeavour to engage with new initiatives aimed at addressing underlying problems in the community, such as those affecting young people at risk of anti-social behaviour.

Our independence and commitment to social inclusion and active citizenship is a vital ingredient in this area of work.

As I reported last year a major new development in the Settlement was the decision taken by the Trustees that, following a strategic review, the healthy future of the Settlement depended on us being able to appoint, for the first time, a Director. I am delighted to report that we have been successful in raising funds for this post thanks to generous donations from the Tudor Trust and the Wates Foundation. The appointment process will take place over the Autumn and expect that the new Director will be in post early in 2013. We recognise that this will be a big change for many, particularly current key staff and we will be doing everything possible to ensure that it will go smoothly for everyone concerned. We are excited about this new development. We see it as a wonderful opportunity to consolidate the excellent work that currently happens but it also opens up the possibility of new initiatives and gives the best possible chance to ensure the future of the Settlement. In a world where it will become increasingly difficult to provide much needed services to the most vulnerable people in our community, that is our central objective.

A big "thank you" to the committed staff, volunteers and Trustees who work so hard to ensure that the Settlement is a place where people feel they have a place, a welcome and a stake; to our funders who make it possible; and in particular, our thanks to Tracy and Sarah. They are central to the Settlement and its work and we are indebted to them for their dedicated work.

Margaret Robson

Community Development Managers Report

Katherine Low Settlement has been a multi-purpose community and social action centre since 1924 dedicated to fighting the effects of poverty and isolation. Active citizenship and community spirit are at the heart of all that we do. We strive to provide an opportunity for people to realise their own potential and the contribution they can make to their community, whether with their peers or in the many aspects of our intergenerational work. We aim to respond proactively to local needs and issues, encouraging and supporting self-advocacy so that people can participate in and run their own groups to meet these needs. We also enable members to take an interest in and volunteer with other aspects of our work thereby building a strong sense of community and mutual support

The Settlement provides a home for a great diversity of local organisations and groups and the constant activities both within and outside the Settlement are testament to the difference the Settlement can make to people's lives.

Work for which we have Direct Responsibility

- › Work with Elders
- › Wandsworth Young Carers Project
- › Love To Learn (formerly known as The Refugee Home School Support Project)

(These latter two have their own reports later in the Review)

Work with Elders

This continues to be a major part of our work. Many of our elders are very old and frail and in need of a great deal of support. Our lunch club, other activities and one-to-one contact reduces isolation for those who would otherwise be housebound and provides a sense of purpose and belonging and enjoyable experiences with others.

Activities include:

Lunch Club

Brenda our cook with Tony, Ayse, Tom and Sandra (her volunteers) continue to provide a

much appreciated lunch for an average of 20 people twice a week.

Sadly we have had a lot of ill health, four members have died and others have had to go into care homes. We try to maintain contact with everyone as their circumstances change.

The children from Thomas's School are a great delight during the summer term when four children each week help with the lunch club and the crèche, also providing live entertainment. This year we had even more fun with their "Make a Difference Day" when the children performed an excerpt from their production of Oliver, joining the elders for lunch.

Line Dancing – has nine members who meet weekly.

Tai Chi - 11 Members meeting weekly - Tai Chi is considered to be a very beneficial activity for people with limited mobility.

Alison Wintgens and Betty Leather celebrating the Queens Jubilee.



Pottery (in conjunction with Clapham Community Potters) - a new experience and much enjoyed activity for six members.

Gold and Silver Players Drama Group

This diverse group of seven members has had a difficult year with changes of tutors due to illness, a tutor's move out of London and now sadly a lack of funding has brought activities to an end for the moment. We hope to obtain funding to resume in due course. Our thanks go to Annie, Sarah and Ben for their wonderful work and the opportunity for members to perform two shows to the Contact Club.

Dancing Voices

Thanks to tutors from Dancing Voices our elders joined with 300 from across the country to take part in the Big Dance 2012 event at the Festival Hall.

Contact Club

This 41 strong 'member lead' club has continued to flourish with a varied programme of arm chair exercise, drama and arts and crafts sessions, bingo, outings, peer support and merriment.

The club was awarded a Big Society Grant to support its work, in particular to encourage the visiting and maintaining contact with those no longer able to come.

Mental Health Carers

This small group has met regularly for mutual support for people caring for family members with long term mental health problems.

We would welcome referrals from Mental Health Professionals as the group are always keen to offer their kindness and experience to others facing the same challenges.

Policy Work

With all our social casework we take an active part in networking, assisting and encouraging member attendance at borough wide strategy groups such as the Older Peoples Forum and the Mental Health Strategic groups, enabling members to be informed about and influence policy affecting the services they depend on.

Changes

Sure Start

In March 2012 Sure Start Battersea (Battersea Early Years Team) finally completed their move out of the Settlement.

The Creche continues to run but the future use of this purpose built facility remains uncertain beyond November 2012. The local authority

Thomas's School children present a generous cheque for the Young Carers Project – proceeds from their cake sale.



retains a long lease on the building and we can only hope to influence future plans which we would wish to include the provision of a “Not-for-Profit” affordable childcare service.

We were sorry to see Sure Start depart but are proud of what were many achievements over nine years, amongst them the formation of the project ‘Women of Wandsworth (WoW)’. From their early involvement with Sure Start these parents realised their potential as not only parents but also campaigners and active citizens. They have continued to go from strength to strength as can be seen from their report later in this Review.

Citizens Advice Bureau (CABx)

We were delighted that as Sure Start left we were able to accommodate Wandsworth CABx who were looking for new premises. Twelve “back office” staff and volunteers now occupy the ground and 2nd floor offices.

New Developments

Youth Work

Following the riots last Summer in Clapham Junction, we were asked if the Settlement could be used as a base for an enquiry commissioned by the Cabinet Office, aiming to speak to local young people and those affected. We agreed to this as we struggled to make sense of events and the underlying causes.

Subsequently throughout the year we have been involved in various enquiries and initiatives, working with youth service colleagues and other community organisations working with young people. One of the results of this is;

Big Local

This new Lottery Programme has been allocated to our area, and we have been actively involved in helping local people become involved in setting up an organisation to spend £1,000,000 over the next 10 years to create new community run activities.

Reaching and working with young people who may be at risk of criminal or violent behaviour is a difficult issue. As Jackie Kamara’s report later in the Review shows it is proving challenging to find ways to attract teenagers to our regular youth club despite tremendous efforts. This is in sharp contrast to our other



The crèche children make their own Olympic Torches.

young peoples’ projects which are inundated with young people wishing to join. A key to this could be the family support and outreach that is central to how those other projects work.

London Citizens

This year we have strengthened our links with London Citizens and Katherine Low Settlement has recently become a member organisation of Wandsworth Citizens.

Their key campaigns we have been working with are:-

- 】 Brighter futures (listening to young people)
- 】 Residents Associations developing on Surrey Lane and Winstanley Estates
- 】 City Safe Campaigning
- 】 Local Jobs for Local People, Living Wage Campaigning

Battersea Community Forum

We have been supporting and developing this local network which is now in the process of mapping the various community resources, and in devising ways of working more effectively together.

Friends of Fred Wells Gardens

We have benefitted greatly from the efforts of this lively group of neighbours who are working effectively to create a true community garden.

Local Campaigns

We have been actively involved in campaigning against the cuts in youth services (two full time posts have gone from the Islamic Centre and Providence House).

We have also been fighting to save the Adventure Playgrounds and Lollipop men and women but sadly the council seem determined to make these cuts which affect those children most in need in the borough.

London & Quadrant Housing Association Summer Scheme

We have just run a very successful two week Summer Scheme, funded by London and Quadrant Housing Association. 18 Children of their tenants attended and our youth worker Jackie Kamara and her team offered a fantastic programme.

Tenant Organisations

- 】 Act Too Theatre Company (for adults with learning difficulties)
- 】 Family Action for people with Mental Health issues
- 】 Childcare & Business Consultancy Services (CBC Services)
- 】 Wandsworth Citizens' Advice Bureau (CABx)
- 】 South Thames College class in English as a second language (ESOL)
- 】 Sure Start Creche
- 】 Generate Youth Club – for young people with learning difficulties
- 】 The Rainbow Art Club – for adults with learning difficulties

Thanking key supporters

Francis Holland School

The School has continued to raise funds this year, in particular supporting the Young Carers Project. The annual Tea Party for 23 elders hosted at the School was again a great success and is very popular with our members.

Thomas's School

Thomas's continues to raise the funds for our lunch club and the Friends of the School have supported a wide range of activities for children, both at KLS and at York Gardens Library working closely with WoW Project.

In addition they raised over £1,000 for the Young Carers Project this term.

The 'Summer in the Square' event also helped raise funds for Young Carers and the KLS Summer Scheme. As important, the visits from year seven students to the crèche and the lunch club are also very popular and the young students are a delight.

Battersea Summer Scheme

Katherine Low Settlement Youth Groups are benefitting again this year from the generosity and on-going support of the scheme. Many thanks to Henrietta Croker-Poole and all those concerned.

Caius House

This neighbouring youth organisation which is in the midst of a major redevelopment has continued to support us with an on-going donation towards our youth work.

I am pleased to report that work has now started on their ambitious new building programme just round the corner from the Settlement which will provide new facilities for youth in the area.

In Summary

Although the wider context of our work is increasingly challenging with reduced prospects for young people, cuts to services on all sides and more and more serious overcrowded housing issues, Katherine Low has had another good year.

As always members, tenant groups, staff, volunteers and Trustees are positive, supportive and appreciative of each other and this encourages us to work hard and we hope provide a happy and worthwhile centre meeting some of the needs of the community effectively.

As stated in the Chairs' report we are about to enter a new phase in the life of the Settlement with the creation of an additional post of Director.

We are delighted that we can look forward to a future with increased capacity to sustain and develop our work.

Sarah Rackham

Rooms for Hire

We have a variety of rooms and halls available for hire and are always keen to accommodate new projects and groups.

Call 020 7223 2845
for more information

Daily, weekly or monthly

The Chapel Room, Second Floor 810 Sq feet



The Gym Room, Ground Floor 810 Sq feet



The Art Room, Ground Floor 350 Sq feet



The Meeting Room, Ground Floor 345 Sq feet



The Snooker Room, First Floor 810 Sq feet



Love To Learn

Formerly Refugee Home-School Support Project

BACKGROUND

Our project was originally established in 2004 to improve and increase refugee children's access to learning opportunities and experiences so that they are able to develop their full potential to achieve and participate. Our services now include: educational advocacy and casework, learning mentor programme, home-school liaison and workshops, homework and activities club, summer schemes, one-to-one classroom support for secondary school pupils, cultural and educational trips, and residential family breaks.

NEW NAME

We are delighted to announce that our project has a new name:

LOVE TO LEARN. Following feedback from parents, young people, staff and teachers, we found that people favoured a name which reflected communities' positive approach to learning and avoided labels.

FUNDING

Our biggest news for 2011 has been our success with obtaining funding. We were absolutely delighted to hear that we had been awarded a Big Lottery (Reaching Communities) grant, which will cover much of our core work over the next three years. We were also successful with a Children in Need grant, which funds Wednesday Club, and a grant from Trust for London, which part-funds our advocacy and casework service. We continue to receive funding from Sir Walter St John Educational Charity for classroom support at two secondary schools. Our grants from Henry Smith and Lloyds TSB finished at the end of

2011. We have had small grants from Wandsworth Cultural Fund and Holiday Fund, which have enabled young people to go on trips and participate in activities that they would not usually be able to access. We would like to thank all our funders – without your support we would not be here.

THANK YOU TO STAFF

We now have nine part-time staff, each of whom has a fantastic level of expertise and experience. We want to thank all our staff for their hard work and commitment over this year. They have, individually and as a team, achieved amazing results. Additional funding has enabled us to have extra caseworker hours – Lisa Schulkind has taken on some of this work, and we have welcomed back Nadine Ballantyne to Wednesday Club. As ever, our work has been strongly supported by Sarah Rackham and by the financial and administrative skills of Tracy Frostick, who is always generous with her time and kindness.

THANK YOU TO VOLUNTEERS

We have an ever-expanding number of fabulous volunteers (currently 90) working with us –

COMMENTS FROM SCHOOLS

“Academic tests relay on cultural understanding that is lacking for these children – they are not able to describe their ‘ideal holiday’ or ‘a trip to the country’ – that’s why your work... is so important – it fills in some of the UK cultural picture.”

Secondary school teacher,
Wandsworth

Two Wednesday Club participants wait to perform their poems at the Royal Festival Hall during the Lion and the Unicorn Festival, June 2011.

They both gave a fantastic performance.



learning mentors, families mentors and volunteers for Wednesdays Club. Kings College London Student Action for Refugees continues to provide volunteers for our homework club and we are also recruiting locally to ensure constant numbers throughout the year. We are always keen to have enthusiastic volunteers, so if you're interested – please do contact us!

WEDNESDAY CLUB (Hana Gill, Lisa Schulkind, Nadine Ballantyne)

Around 50 children and young people from refugee communities attend our weekly homework and activities club. The club is divided into 'juniors' and 'seniors', and children spend around 30 minutes doing homework activities and then have lots of fun taking part in activities such as cooking, sports in the park, arts and workshops. Hana, Lisa and Nadine have done a brilliant job of running the club with the help of volunteers. This year we worked with Chocolate Films and Emergency Exit Arts to provide extra arts opportunities for seniors at club. Young people participated in a poetry project at the Lion and the Unicorn Festival at the South Bank Centre, and two students performed their poems at the final show. Our 2011 summer scheme included trips to the seaside and Go Ape, den-building, cycling, and bubble workshops. "I can be teaching a travel and tourism class and suddenly realise that some members of the class have never even been to the seaside," (sixth form teacher, Wandsworth). Hana Gill and Mohamed Ali also organised 'Keep Moving for Somalia' - a sponsored walk in Battersea Park, which raised over £2,600 for the drought appeal in Somalia. We were very pleased to see over 100 children and their families from Somali

communities participating in this event.

LEARNING MENTORS (Kathryn Kashyap)

One of our most successful programmes provides learning mentors to work with young people weekly and support them with study skills and school work. Kathryn has done an incredible job of running this programme and now has an amazing 70 mentors working with young people. This is an outstanding achievement. We have had extremely positive feedback from mentees, mentors, parents and teachers, "I have really seen his reading in English improve – the sessions make a real difference," (carer). Kathryn is now focusing on developing work with parents to ensure that when the mentor finishes working with a family, parents are able to continue supporting their children's learning and feel more confident about communicating with schools.



On our way UP!
Wednesday Club students climb high at Go Ape during our 2011 summer scheme.



Keep moving for Somalia sponsored walk.

PARENT WORKSHOPS

We have continued to provide parent workshops, and have developed this work further by offering an 'ESOL for supporting your child's education' class, which has been attended by around 10 parents and has been taught by Gil Maine, who kindly works with us as a volunteer. We have found that the continuity of these workshops over a period of time has really improved outcomes. Classes have included:- understanding key stages and levels, reading letters home from school, how to get the most out of a parents' evening etc. Special thanks go to Faduma Yare and Zemen Abraha for looking after children in the crèche during ESOL classes.

CASEWORK AND ADVOCACY (Joanna Fairclough, Amira Abdillahi, Lisa Schulkind)

During a staff away day in January 2012, we discussed how to move forward with our

casework service. Staff agreed that they wanted to provide a more advocacy-based service, that would provide a voice to parents and carers, who could then gain skills and knowledge to communicate more effectively with schools. It was agreed that working on behalf of individual parents was a positive way to influence schools' practice and procedures. We are currently organising training in advocacy for all staff. Joanna, Amira and Lisa have done a fantastic job this year, carrying out many home and school visits, and working with parents and teachers on areas such as schools admissions, appeals, exclusions, special educational needs, academic options and college entrance. They have also supported parents in overcoming barriers preventing them from engaging with their children's schooling, such as making referrals to services such as housing, benefits and immigration advice.



"I like one-to-one support because that really helps. I can ask clearly without shouting."

Southfields student

"She has really made a difference to me. I was struggling with my maths and she has helped me. Now it's better."

Learning Mentee, Year 11

"Thank you so much for taking A on the bike trip – he has never been on a bike before and he loved it."

Parent of Wednesday Club participant

"There is so much need in our school – we need all the help you can give us."

Secondary school teacher, Wandsworth



PARTNERSHIP WORK

We have maintained strong relationships with local schools to ensure that we work together to achieve better outcomes for refugee families. We work in close partnership with organisations such as Klevis Kola Foundation, Merton and Wandsworth Asylum Welcome and ELAYS supplementary school. We have provided joint training in SEN, playwork and advising on post-16 options.

SECONDARY SCHOOL CLASSROOM SUPPORT (Ahmed Omar and Laura Maxwell)

This project, now in its second year, provides intensive 1:1 learning support to a small number of students at Southfields Community College, and in-class bilingual maths support to a small number of students at Battersea Park School. Laura and Ahmed have both done a brilliant job of working holistically with their students, and really supporting them both individually and collaboratively with teachers and parents. It is clear that 1:1

support such as this is very successful in helping students to progress more quickly and therefore gain confidence. Teachers have reported that they are able to put students into higher level groups and courses due to this support. They have been on some fun trips out, including the Hajj exhibition at the British Museum and Go Karting.

LAST WORDS

This year has been somewhat traumatic in terms of funding – staff inevitably felt concerned for the future of the project and for their work with families. I would like to thank every member of staff for their calmness and the way in which they continued to put their hearts and souls into their work despite the sense of insecurity. Everyone contributed to our successful funding applications and, with a team like that we are in a strong position to take our work forward.

Lucy Rix

The perfect opportunity to study hard above and have lots and lots of fun page 10

“Wednesday Club is for making friends – I want more people to join so we can be friends.”

Wednesday Club participant

“Ahmed’s support helped me very much because he made me understand maths stuff that I didn’t know before.”

Battersea Park student

Wandsworth Young Carers Project

Wandsworth Young Carers Project supports children and young people aged 5-18 who are affected by the illness or disability of a family member and provide care (physical and/or emotional) to that family member. The person they care for may have a physical disability, chronic illness, mental health issues, drug or alcohol dependency or HIV / Aids. A young carer has been defined as;

"A child or young person (under age 18) who is carrying out significant caring tasks and assuming a level of responsibility for another person, which would usually be taken by an adult."

(Department of Health, 1995, Chief Inspector letter C1 (95)12)

Caring can be isolating and demanding for children and young people and we aim to ensure that they are identified and supported so that they may have occasional breaks from their caring role.

We offer:

- 】 Two monthly clubs for our age groups: 5 - 7 years, 8 - 10 years and 14+ years
- 】 Our 11- 13yrs age group meet weekly
- 】 Day trips, outings and activities in the school holidays
- 】 Drop-in for information and advice
- 】 Residential holiday breaks (currently three a year, with 11 members attending each break)
- 】 Young Carer support and advocacy
- 】 One-to-one support for young carers in 'crisis'
- 】 Home visits
- 】 Linking to other agencies and support networks

Over the past year we have worked with 111 children and young people, having reviewed some of our members we have closed some memberships and taken on new referrals and we currently support 76 Young Carers with the following numbers in each age group; 14 in our 5-7yrs, 16 in our 8-10yrs, 28 in our 11-13yrs and 18 in our 14+. We have 10 referrals

on the waiting list and we review memberships quarterly in order to take on new members.

Funding

We currently receive a grant of £60,336 from Wandsworth Borough Council. The contract for this work is now out to competitive tender. We have successfully completed the first round of this process and are waiting for information re the second phase.

In the meantime the team is staying as committed and positive as ever, although our future is unsure after March 2013.

In addition the project has undertaken considerable fundraising (see details later in the report) and raised in excess of £5,000.

Partnerships

In the past year we have formed new relationships with the TRC Youth Centre, which has enabled us to support the 14+ to access the wonderful resources they have there such as: Building bicycles from scratch, basketball, football and the Duke of Edinburgh Award. Attending sessions here has given Young Carers the opportunity to develop their social skills and confidence as they are in a unfamiliar environment and are mixing with other Young People they do not know.

The Battersea Fire station and Community Safety Team put their time and effort into running yet another community safety day for Young Carers. Sixteen of Our 11- 13yrs group took part in Fire drills, street safety scenarios, basic first aid and had lunch provided for them too!

The group had a fantastic day and learnt some important lessons on what to do and how to keep themselves safe in case of a fire, accident, mugging and other emergencies, and most importantly for the Young People they got to dress up in full Fire fighters kit and soak us all with a Fire engine hose.

To celebrate International Women's Day

Wandsworth Youth Service were receiving nominations for Young Women who have made outstanding contribution to society. We nominated one of our members to acknowledge the care she continues to provide for her Grandmother. She won the Young Carers category and was awarded a day at a Spa and a certificate, a well-deserved treat and recognition of the caring role she performs.

Our partnership with Emergency Exit Arts (EEA) remains strong and this year several more Young Carers have taken part in the street performances and begun their Arts Award accreditation. Young People from our project and Love to Learn (Refugee Project at KLS) joined forces to develop a piece called "Bird Brains", which they performed at Wandsworth Arts Festival and Kingston International Arts Festival.

Giving them the opportunity to promote positive images of young people by performing in their local area, as well as increasing their confidence and skills in themselves and in dealing with members of the public. They had a fantastic time and gained quite a lot following from the public as you can see in the picture opposite.

To celebrate Carers Week this year (18th- 24th June) we joined forces with Wandsworth Carers Centre who managed to gain funding and spent a lot of time organising a joint Family Day for their adult carers as well as our Young Carers to celebrate the important and demanding roles they perform as carers. It was a hugely successful with thirty one of our members attending with their families a fantastic day with Mendhi, Smoothie bike, Bingo and lots of yummy but healthy food, a huge thank you to the Carers Centre for all their hard work. It was also an opportunity for Parents of our Young Carers to meet other parents in similar situations and possibly build support networks.

We continue to raise awareness of Young Carers and the issues they face with Wandsworth



Borough Council; we have particularly focussed on developing and maintaining relationships with Schools in the borough to ensure Young Carers are best supported whilst in education. Working together with Wandsworth Councils Young Carers Development Worker and Graveney School in Tooting, to run a Young Carers peer mentor pilot. This would entail a school selecting several older students to act as peer mentors for the Young Carers within their schools, giving the Young Carers someone to go to for support whilst at School and help identify any new Young Carers. The peer mentors will receive training for the around confidentiality, empathy, disclosure and will be supervised by a qualified member of staff within the school.

Donations

For the second year in a row we have been successful in gaining funding from Help a London Child which has meant we were able to put a fantastic Summer programme together for our members with activities such as, Thorpe Park, London Aquarium, Indoor skiing at X-scape and many more. Providing all 76 of our Young Carers with the opportunity to have fun, gain new experiences, socialise and have a break from their stressful caring roles at home

We would like to thank the following for the time and effort they put in to supporting or fundraising for Young Carers; Sue Yoxall, St Thomas's School Battersea, Francis Holland School, Wandsworth Housing Department, Carers Centre, Peppercorn Playgroup and Battersea Fire Station in particular Paul

Cummins. Without all of your hard work, support and generosity our members would not have had taken part in some fantastic activities, events and trips.

Our 11- 13yrs and our 14+ age group did a fantastic job raising funds for the project this year, the 11- 13yrs ran a cake stall at Battersea Market and another at Battersea Square over two weekends they raised £1,070 which they will be spending on equipment for club sessions. After completing a funding bid and a presentation to a panel the 14+ were successful in gaining £900 from Youth Opportunity Fund to pay a weekend away for ten members of the group to the Young Carers Festival.

Despite the uncertainties the tendering process has brought we have had another positive year where we have continued to develop and shape the project to best meet our member's needs. Last but by no means least, a huge thank you to all our staff and volunteers for their continued hard work, passion and commitment over the past year.

Hannah Witcomb

"Thank you all for your hard work, time, love and care you have shown my sons it means a great deal to them and makes a huge difference to our family"

"The care the project gives to my child and me and the whole family. Any problems that are affecting my child I am able to speak to them and they are there to support us"

"I sometimes get angry that I can't do all the things all my friends are doing and I feel trapped. But it also feels good to be able to make someone feel better"



KLS – WBC Youth Work

This year has seen a lot of highs and lows, with all part-time youth working staff having to re-apply for their jobs, although I can say my team were fine and still have their jobs. Overall, the youth club has been either really busy or really quiet. Currently, we do a lot of outreach work, where we go around the area where we think young people would hang out (such as pens, parks and generally just around the streets), to give out publicity and programmes. We have had some success in attracting some new members to the youth club.

On a happier note, we as a team continue to be committed to the youth club and have been able to offer a varied and interesting programme, such as arts and crafts, cooking, (which is always popular with young people), sewing, (where we have made cushions and teddy bears) and various workshops, such as sex and relationships, crime and the legality of your actions, drugs and the effects it can have on you. We are able to offer a drugs/alcohol screening (which some staff members have done training) and give out the correct information to them on advice as to where to go. We also have staff who are trained condom distributors. All Staff members continue to take up training that has been offered, such as detached training, guidance and information for young people, first aid and framework legality around sex.

We also continue to run a youth club for Somalian young people on a Saturday afternoon. This continues to be a well attended session and the young people have taken the opportunity to get involved in our mainstream Easter and Summer programmes.

We have been able to provide off-site activities such as dry slope skiing, swimming and mountain biking where young people could participate in a varied programme of team building activities. We have embraced different cultural events throughout the year such as Easter, International Women's day, Black History Month (October) and Christmas.

Although the summer was affected, by the unfortunate riots, a few activities were arranged for young people on different dates to discuss the disturbances. We, as an area with other youth clubs were able to have a meeting with young people who were not involved, to see how this affected their lives and their families. It was a very well attended session and refreshing to learn that not all young people were involved and did not like what was happening in their area.

As always my thanks to the staff for their work during the year and the continuous support from Tracy Frostick & Sarah Rackham.

Jacqueline Kamara
Youth Worker in Charge

Wow (Women of Wandsworth)

A self help parents group based in Battersea

Women of Wandsworth are celebrating five years since founding this organisation to improve our children's education, health and social skills in our community.

Our regular weekly Parent Forums, delivered in KLS, have been very beneficial for Wandsworth Council's consultations with local parents as well as a platform for local parents to raise relevant issues on behalf of their families.

WoW Work Club has helped three people to get employment in Battersea in the last year. We have discovered that there is a need for help with self employment, so we have launched WoW Enterprise Club in partnership with Jobcentre Plus to help local community with this.

WoW Coffee Mornings have been moved to Kambala Estate to get the local residents more engaged and informed of the new changes in law and Government legislations.

CAMPAIGNING

As a result of our strong bond with the local active parents the Battersea Park Adventure Playground, they might keep the staff and continue their good work through further negotiations with Wandsworth Borough Council.

Our 1000 Daffodils planted in Fred Wells Gardens in 2009 bloom every year and remind us of our efforts to start a Neighbourhood garden for residents there. As a result a new charity Friends of the Fred Wells Gardens has been founded to continue with this good work.

WoW Mums are supporting the new initiative for free swimming for children and the elderly in Wandsworth borough.

One of our Mums, Sandra Munoz Alvarez, has made a DVD for the NHS to help the residents get relevant information on how to register with their local GP

Surgery and how to use their allocated time with the GP efficiently.

Our Inter-Generational Project still continues with regular coffee mornings in Haven Lodge to bridge the gap between the generations.

OUTINGS and EVENTS

Our project for Urban Children is going from strength to strength as we have taken more new families from Wandsworth to Devon to experience the life in the countryside and try new things at the East Shallowford working Farm. This year we have been granted funds to go to Devon seaside and swim in the sea as well.

WoW Mums took our families to the theatre to see the Aladdin Panto, Shrek the Musical and Matilda the Musical as part of our educational and social integration work with disabled children.

WoW Mums have organized a DIY course for adults to improve our DIY skills and our children have learnt how to make Sushi, Lasagna, Spanish Omelette and Curry at our regular international nutritional cooking workshops.



FUNDRAISING

Our small organisation believes in helping our local community in any way we can. Since we do not have spare funds, we have helped raise funds for York Gardens Library by volunteering and linking with parents from Thomas' School. Seven of our WoW Mums have delivered regular WoW Drama Classes and regular WoW Taekwondo Courses as after-school activities for local children. These activities are very popular and children from wider community are coming to Battersea to take advantage of these very affordable educational classes. Three of our children have been chosen by famous Lion King Cubs Camp to be trained for six months and potentially appear on the West End stage as talented drama students. This would have not been possible for our local children if our deputation to save this library was not so successful.

We have continued to fundraise for KLS at the Battersea Square Fair and for Trinity Hospice by delivering a free cupcake making workshop at one of their Coffee Mornings.

AWARDS

WoW Mums have been recognized by the Mayor of London as London Stars and have received Team London Awards as one of the best volunteers in London.

After helping clean up demolished Clapham Junction last August Women of Wandsworth



have been nominated for a Peace Award by Peace Alliance and London City Hall.

Senia Dedic has been chosen amongst many Londoners as a London Ambassador to represent London at the Olympic Games this summer.

Our army of volunteers is growing every year as we continue to work tirelessly on behalf of our community. We will continue to initiate other volunteers to help and get involved in their Neighbourhood RAs, School PTAs, and campaign for local causes and network with other organisations. We will continue using KLS as our headquarters.

Senia Dedic

Founder and Chair



The Rainbow Art Club



The Rainbow Art Club for people with learning disabilities has continued to meet fortnightly at Katherine Low Settlement this year.

This club provides important continuity for the members, especially as their circumstances change and they move from their parental homes into supported housing. It ensures that their key support networks and friendships can be maintained.

We would like to thank Wandsworth Borough Council and Katherine Low Settlement for their commitment, without which the club would not be possible.

We also thank all the parents, carers, care home staff and volunteers who give their time as escorts and helpers.

Edna White



The Little Club

Greetings once again from us
at "The Little Club"



**We meet weekly on a Tuesday
from 12 midday to 3pm.**

We are very few in numbers, but our spirits are still very high.

Many of our members are not very well and are not always able to attend the club, but we keep in touch with them by telephone, or visit them when possible.

Sadly we lost two of our dear friends, Mrs Rose Robinson (known to all her friends as Robbie), was 97 years old and was always such fun to be with and recently Betty Leather our stalwart tea maker and support also died.

The weather has not been good, but I am happy to say that we had a very nice day at Richmond Park and everyone enjoyed themselves.

Sincere best wishes to all and thank you Katherine Low for all the support and help throughout the year.

Daisy Campbell

Elays Network



Elays School at Katherine Low Settlement has had a busy year engaging our community with range of activities, our main aim is to strengthen our youth and engage them in weekly organized positive activities such as.

- Elays Supplementary School where young students learn The Holy Quran, Arabic and other Islamic studies beside Maths, English and Science.
- Youth club where the young people take part in different types of activities such as table tennis, pool, snooker, football, tennis, video games, basketball and other.
- Fundraising events to support the classes which we run. We held an event with face painting, bouncy castles, food and drink, video games and other activities. We had a lot of youth volunteers who helped and the afternoon was a great success.
- Islamic studies sessions - the youth were teaching each other about their religion, learning about the prophet (pbuh) and his companions. Each week another person prepares the story for the next week so they can learn from each other.
- We also had two new teachers who joined us recently. Alex Lee and Hassan Ibrahim have really helped us in our classes. Alex helps with maths, English and science and the children are really improving. Hassan helps with Arabic, Quran and Islamic studies giving them stories which they really enjoy. I would like to thank them both on behalf of Elays for all their hard work.

Mohamed Ali

Elays Tutor

Generate – Thursday Club

Generate is a local voluntary organisation which runs various youth groups for young people with mild to moderate learning disabilities.

The aim of Generate is to provide a range of informal educational workshops, leisure / recreational activities and to increase opportunities for social inclusion, young people can benefit from the opportunity to socialise, develop social life skills and integrate into mainstream youth club activities on their terms.

Thursday Club at the Katherine Low Settlement provides a safe place for young people aged 18 to 25 to meet and socialise with their peers.

Thursday Club is always a lively evening which is enhanced by the relationships that the staff team have built with the young people. Many of our members have been attending KLS for years.

Letters from Members

The way Generate changed my life was amazing when I was 16. I had problems with socialising and often felt isolated, but Generate changed that. I was able to build friendships and long term ones for years, and it helped me to relate with other problems that of learning disabilities people have.

I have Asperger's Syndrome which is a long life mind development problem, if you ever see me in person I look and talk like any ordinary person, but don't be fooled with ASD I can be quite vulnerable and misunderstood because of my social awkwardness.

I see other peoples' lives change by just socialising and making new friends and it helps improve our confidence and teamwork and sometimes work ethic because of Generate. Generate is a very good youth club, I was quite unhappy with the changes that was going to occur in April 2013 due to lack of Funding. I Am 20 years even though I am an adult it would be a shame for other people to miss out on this youth club due to lack of funding and stopping another generation of people coming to Generate in the later years.

We would like to take this opportunity to thank the Katherine Low Settlement for supporting our project and understanding some of the issues a youth group can present.

Ian Arthur

Senior Youth Worker

T'ai Chi in Katherine Low Settlement

T'ai Chi for Over 50s started in 2008. It was originally part of Wandsworth Council's Active Lifestyles 50+ Programme and was dedicated to promoting and encouraging physical activity and exercise amongst over 50s in the local area and Wandsworth as a whole. Since July 2010 "Over 50s" classes have run independently from Wandsworth Borough Council however it continues in collaboration between Katherine Low Settlement and South London Taichi, maintaining its traditional low fee.

This soft impact activity attracts the mature people as well as people referred by their GPs and has been a great success in bringing in the local community to the Settlement, contributing to improved both physical and mental wellbeing. There are currently 16-18 people registered on this course but weekly attendance varies between 10-12 people of which some in attendance are long term members practicing for the last three years.

Further to this South London Taichi continues to run "Open Group" Taichi Classes on Friday mornings, which caters for all ages and abilities. This class has been established around our core students "Women of Wandsworth - WOW Mums Group" 2009-2010. There are currently 10-12 people registered in this course.

During the last year; South London Taichi have changed the syllabus of both Thursday and Friday sessions to include a range of exercises for "Dynamic Balance Improvements" and fall prevention. This programme has particularly been popular with mature students.

Come and join us - these are some of the cheapest classes in Wandsworth!

Hamid Momtahan

www.southlondontaichi.co.uk



IAPT – Wandsworth Improved Access to Psychological Therapies

What has taken place?

- The first annual IAPT Conference entitled “Reaching Out to Communities” was held in March 2011 in partnership with the King’s Fund and Wandsworth Community Empowerment Network.
- The number of referrals has increased, with a total of 5,587 received from April to December 2011.
- A total of 2,295 people entered treatment from April to December 2011 with 22% identified as being from a Black and minority ethnic (BME) background.
- Self-referrals have facilitated an easier access route to the service and now account for more than half of all referrals received.
- Uptake of the service has steadily increased throughout 2011 across all ethnicities including Black and minority ethnic groups.
- From April – December 2011, 682 people entering treatment chose to be seen at a community venue including Katherine Low Settlement

Why was this arranged?

Our service uses a unique co-production model, working in partnership with local community venues to enable greater access to Black and minority ethnic groups and more vulnerable people across the three main borough clusters: Wandle, Battersea and Putney and Roehampton.

Services like the one co-produced with Katherine Low Settlement in Battersea offer clients a choice of where they can be seen in an accessible, confidential and neutral setting. Our service is also promoted within Katherine Low Settlement to its members and partner agencies.

We hope this approach to delivering services will continue to have a positive impact on the number of persons entering treatment as we strive to deliver high quality care in a timely manner.

What impact did it have?

- Increased uptake of service overall
- Working from community venues is helping to ‘normalise’ and tackle stigma that is often associated with mental health problems and those who suffer from mental health problems
- Presence and visibility in the community
- Improved relationships with local communities and organisations

How does your work link to the aims of KLS?

The Improved Access to Psychological Therapies Programme (IAPT) was designed to improve access to talking therapies, specifically using Cognitive Behavioural Therapy (CBT), for people suffering from more common mental health disorders i.e. depression and anxiety, at a primary care Level.

The programme is now in its third year in Wandsworth and, like Katherine Low Settlement, is dedicated to providing the best possible service to meet local needs. We value diversity and difference and our team reflects the diverse ethnic composition of the Wandsworth population, which enable us to work with a variety of ethnic and mainstream communities.

Finally, we strongly believe in partnership working, not only as a service, but as an organisation and a way of developing better and healthier communities.

The service can also be made available to those for whom English is not their first language, via an interpreter or a therapist who speaks their language.

If you think you could benefit from our help and support, then please contact us directly on 020 3513 6264 or visit your GP. The service is provided by South West London and St George’s Mental Health NHS Trust in partnership with NHS Wandsworth.

Elicia Mollineau

Family Action

Drama Workshop and Stage Productions

Family Action is working with the Katherine Low Settlement to provide community based workshops.

There are clear benefits from being based in the community venue as we are meeting the different user groups and this is a great help for the Family Action Service Users who are currently experiencing mental health problems. They feel less apprehensive and more welcomed in socialising with other people in a safe surrounding.

The Drama Workshop benefits significantly and has established a good sense of being part of the wider community. The space used is much more suitable to rehearse and perform our work.

The services users, at the start of each workshop meet and spend some time together over a refreshing drink and chat. The relaxed nature of the Drama Workshop helps the service users gain confidence.

The Drama Workshop has performed a number of staged productions in the past and is looking forward to the next show, which we are currently rehearsing. This will feature a puppet show and not focus on mental health issues.

The audience we will be appealing to will be our service users, families and children.

Peter Kavanagh

Drama Tutor

Family Action

Recovery Living Skills Levels 1& 2 Workshop

Recovery Living Skills Workshop – provides knowledge of healthy eating, budgeting, food and personal hygiene. We train members how to be safe and secure when using kitchen equipment in their homes and in the community.

Level 1 is an introduction to basic food preparation; budgeting, menu planning, confidence building and we learn how to work together with other service users.

Level 2 is more advanced and provides new ways of learning to prepare different menus and recipes.

Service users gain skills which they use in their own personal life at home.

Living Skills Workshops provide a certificate of attendance and it can lead to Vocational Courses further and higher Adult Education.

Katherine Low Settlement is an ideal location for our members to be based in the community. Service users find the venue friendly and welcoming. Some of the service users feed-back has been:

"they feel their confidence and skills have developed, the place is wonderful and easy to access, working with other colleagues and users has improved their interpersonal skills immensely."

Family Action Recovery Living Skills Workshop has proved to be very successful for service users and we will continue to develop this service in the community.

Anju Paul

Living Skills Tutor

Catechism Classes

The French speaking community in the Battersea area meet at the Katherine Low Settlement for the Catholic Catechism Classes on a Tuesdays from 4.00 to 5.00pm monthly during school term time only.

We aim to educate children aged 7 - 11years about the Catholic faith, based on the re-telling of biblical stories and the use of games and puzzles to better understand the Mass, the Sacraments, and the Dogmas of the faith.

We introduce children to Jesus' life, miracles, and messages of love. We answer their questions to the best of our ability as to why being true to Christian principles is relevant today. This project is linked to the Notre Dame de France in Leicester Square.

The children may be prepared for the sacraments of Reconciliation and Communion once they have completed two years of Catechism Classes.

The families interested in baptising their older children will find support within our community.

The knowledge of French is necessary for the children to follow these classes, although it is not essential for them to have had previous Catechism Classes.

Parents may also follow separate classes to become better versed in the Catholic faith themselves.

We begin registration in September each year and if you would like more information please contact: **Tina Achkar** on **t.achkar@btopenworld.com**

Tina Achkar

Act Too

We have had another fantastic year at the Katherine Low Settlement. Act Too runs its Dance, Voice and DJ Projects from the Settlement and have had a great response from our service users.

The Baked Bean Dance Company works with adults with learning disabilities who have a passion for dance and performance. Over the past year they have been choreographing and rehearsing their new production 'Written In The Stars' which they were showcasing at Putney Arts Theatre in the summer.

The Settlement gives our dancers the freedom & space to work creatively with trained dancers to create new and innovative work. It also provides a space for people to develop confidence, communication and coordination skills.

The Rewired DJ's have also been making use of the space up in the chapel. Up in the rafters, these DJ's with learning disabilities can really let loose and play their tunes at full volume!

This project has been a great success and the group have recently embarked on their first residential to Brighton. The trip was planned and organised by the DJ's and it will be the first of many...

Finally 'My Voice' meets at the Settlement every Friday. A singing and voice group for people with learning disabilities. They had the opportunity to perform at the KLS AGM in 2011 to a great audience and aim to do more great work this year.

The building gives all our service users a safe friendly environment with great facilities and a supporting community team. Thank you KLS!!

For more information on our projects, please visit our website at: acttoo.com or call our office on: 020 8944 0024

James Wheildon

Yoga at KLS

The Yoga Class continued to become popular in 2011/12 and new students joined the more experienced members forming a very friendly group.

The Chapel room at the top of the KLS building is a lovely light and uplifting space for yoga.

The class covers deep breathing, stretching and strengthening postures, relaxation and simple meditation techniques. All designed to keep the body strong and flexible and to help the mind to be a little calmer in a busy world.

Please contact the teacher, Jeanie Phillips on 07845 481790 or jeanp56@gmail.com if you would like to know more about the Monday morning Yoga Class at KLS

Jeannie Phillips

Yoga Tutor



Karate Class

The Karate Class meet in Katherine Low Settlement twice a week Tuesdays and Thursdays term time only.

We are committed to providing places where young people can be safe and learn confidence and discipline.

We plan the workouts so that people can progress at their own pace and be recognised & rewarded for their own individual ability. We are dedicated to strengthening relationships in families by teaching people how to encourage each other.

This class is very popular with the local families hence starting the second class.

Thank you to KLS for all the help and support you have given us and we look forward to working together during the next year.

Andy Beech

Karate Tutor



CBC Services **CHILDCARE & BUSINESS CONSULTANCY SERVICES** (Previously known as WPPA)

During this year we have continued to provide our services to our member groups across the borough. This work involves providing advice and support to childcare groups in Wandsworth.

During this year our Contract for services with Wandsworth Borough Council has ended and we have indicated that we no longer wanted to be tied to the monitoring constraints that the Contract imposed on us.

Since the move away from the Council we have looked at our name and our Management Committee wanted to look at a name that more appropriately demonstrated the work we do. To this end during the year we have changed our name and are in the process of a complete re-branding. We are now known as Childcare & Business Consultancy Services.

We continue to provide support that enables member childcare groups to continue to meet the needs of the children and families that use them. Our work is largely based on infrastructure for the member Groups and we also work to ensure the services that Groups offer continue to be affordable to their users, still ensuring the sustainability of the Group.

We currently work with 25 member Groups and they in turn provide services to over 1000 children across Wandsworth.

The main focus of our work is concentrated on those Groups that operate in recognised areas of deprivation, although we also work with some Groups that are in more affluent areas

Groups provide both full day care, sessional care and out of School care. These services meet the needs of parents and carers enabling them to work or study in order to further their own security.

Our trading arm Childcare Answered operates to provide additional services to both our own member groups and also other childcare settings. We provide agency staff on request to Groups. The trading arm has been very successful and we aim to further develop this in the future.

Sue Farley

Business Services Manager

Crèche News

Some of our children in the crèche have been recently showing an interest in Buses and Farm animals.

As a result of this, we decided to do a topic around Farm animals and Buses.

As an introduction to the topic, we took our families to Vauxhall City Farm, which is located very near to KLS. We all went by bus which was very interesting but fun!

Over the last few years the crèche team have been faced with many challenges while working with children with additional needs; however it has been very rewarding to see the progress that the children have been making over the last few weeks.

We are still unsure how long we will continue to provide a crèche at the Katherine Low Settlement, but we continue to provide a rich environment

in which the children can flourish and develop to their full potential. This is achieved by carefully assessing children, and then planning activities tailored for their individual needs and capabilities.

We also ensure that our children with additional needs have a right to the same quality educational opportunities as their peers, which is achieved by providing multi-agency support and early identification and intervention programmes.

The crèche team celebrated their 11th year anniversary in August. Families were invited and we celebrated by organising a Carnival to mark this special occasion.

Vinnette Reittie
Crèche Manager



Citizens Advice Bureau Wandsworth

Our lease having expired on premises owned by Wandsworth Council, and learning that there were soon to be vacant offices at the Katherine Low Settlement just at the right time, the “back office” functions of Wandsworth Citizens Advice Bureaux Ltd moved in on Friday 20 April 2012; training and development for volunteers and staff, social policy, IT helpdesk, money advice project funded by a local housing association situated on the ground floor; the Central Management Team situated on the 2nd floor. This completed the “circle”, there having been a small Citizens Advice Bureau here in the 1970s, and we were delighted to once again be amongst the community which we serve.

Wandsworth CABx (WCABx) is a registered charity and member of the National Citizens Advice organisation which sets high standards for advice, training, equal opportunities and accessibility, and also coordinates national social policy, media, publicity and parliamentary work. The CAB service was established in 1939 and has a solid reputation for quality advice and impacting on social changes.

WCABx has twin aims: (1) to give advice to individuals and (2) propose improvements to local and national policy and services.

Our advice services are provided by experienced and highly trained advisers (10 full time and 12 part time paid staff supported by 80 volunteers) and meet the high standards set by the national body. This includes 13 trustees drawn from the local community; a retired barrister, an accountant, HR professionals, an IT consultant, and several senior civil servants.

All WCABx social policy work stems from advising people on their rights, options and solutions to their problems. Every case brought to the CABx is a potential social policy issue. WCABx as a member of Citizens Advice have a key role in speaking up for clients, raising issues brought into the bureaux, informing and contributing to public debate.

WCABx deliver their advice and information services from 3 offices in Wandsworth Borough (Battersea bureau, Roehampton bureau and Mission House bureau in York Road) with the Roehampton area being the most deprived in the borough.

WCABx holds the Community Legal Service quality mark, and we run several specialist services both in-house and at outreach locations, taking advice out to vulnerable sections of the community.

When I came to this country 20 years ago, an airport official introduced me to you (CAB) – all public has respect for your honesty, dedication and skills

Just to say a million thank for all your help and guidance when I needed it most – wishing you (staff) God's abundant blessings

Thank you (staff) for all your help with my Tribunal, the success of it I put down to your valuable advice and information

I know that it can be very challenging at times and wanted to take this opportunity to say that you're (CAB) doing a sterling job for the community

	Battersea Bureau 125 Bollingbroke Grove SW11	Mission House 14 York Road SW11	Community Outreach	Roehampton Bureau 166 Roehampton Lane SW15	Telephone Advice 020 7042 0333
MONDAY	10.00 – 12.30	10.00 – 1.00	Debt Surgery Ground Floor 10.00 - 2.00 Tel: 020 7042 0337 x1005	10.00 - 12.00	2.00 - 3.00
TUESDAY	10.00 – 12.00	2.00 – 4.00		1.00 - 3.00	10.00 - 11.00
WEDNESDAY	2.00 – 4.00	Appointments Only am/pm	Furzedown Project 10.00 - 12.30 Tel: 020 8677 4283	10.00 - 12.00	10.00 - 11.00
THURSDAY	10.00 – 12.00	Appointments Only am/pm	Asylum Welcome 1.00 - 3.00 (User group only) Southfield College 5.00 - 7.00 1st Thurs. in term-time	1.00 - 3.00	10.00 - 11.00
FRIDAY	10.00 – 12.00	10.00 – 12.00		Closed	2.00 - 3.00

Money Matters

Financial Summary

In the year to March 2012

- Our income was £122,767
- We spent a total of £142,213
- 18 people worked for us
- 5 people worked for WBC Youth Club
- 90 people volunteered with us

The Financial Summary is drawn from our Financial Statements. For a full understanding of our financial affairs please see our Annual Report.

Tel: 020 7223 2845 Email: tracy@klsettlement.org.uk
Web: www.klsettlement.org.uk

Treasurer's Report

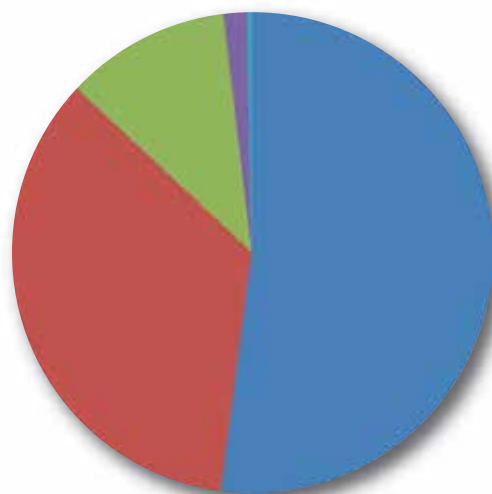
Apart from the statutory accounts of the Katherine Low Settlement, I have set out in pie chart form the basic details of the income and expenditure of the Katherine Low Settlement on its unrestricted fund account. The pie chart shows that while most of our income comes from rent from premises, approximately one quarter comes from grants and donations. As the Settlement's premises are almost fully utilised, it is from grants, donations and other areas that all effort must be made to raise further funds.

Expenditure shows that the cost of our staff and the occupancy of our building, including repairs and renewals, are the two biggest expenses. Together they make up 85% of the expenditure.

The Trustees continue to use every effort to raise more grants and donations for the Settlement.

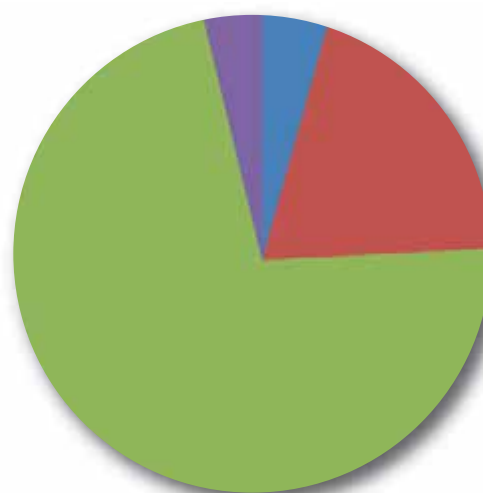
K.J. Chapman
Hon. Treasurer

How our money was spent



- Staff costs
- Occupancy costs
- Costs
- Governance
- Other

Where our money came from



- London Borough of Wandsworth
- Donations
- Rents for Premises
- Other

Time Table

Monday	Caterpillar Music	10.00 am	-	11.00 am	
	Yoga Class	11.30 am	-	1.00 pm	
	WOW Mum's	1.00 pm	-	3.00 pm	
	BME Iapt	2.00 pm	-	6.00 pm	
	Line Dancing	2.30 pm	-	3.30 pm	
	Family Action Drama	3.30 pm	-	5.00 pm	
	Young Carers Club	6.00 pm	-	8.30 pm	
	Youth Club WBC	6.00 pm	-	9.00 pm	
Tuesday	ESOL Class	9.45 am	-	12.15 pm	
	Act Too Dance Group	12.30 pm	-	5.00 pm	
	'Little Club'	12.00 pm	-	3.30 pm	(Alternate weeks)
	Catechism Class	4.00 pm	-	5.00 pm	(Monthly)
	Karate Club	5.45 pm	-	7.00 pm	
	Youth Club WBC	6.00 pm	-	9.00 pm	
Wednesday	Pensioners' Lunch Club	12.00 pm	-	2.00 pm	
	Wednesday Club (Love to Learn)	4.30 pm	-	8.30 pm	
Thursday	Tai Chi Class	10.15 am	-	11.30 am	
	Act Too DJing	11.00 pm	-	3.00 pm	
	Pensioners' Lunch Club	12.00 pm	-	2.00 pm	
	Act Too Dance Group	12.30 pm	-	5.00 pm	
	Karate Club	5.00 pm	-	6.00 pm	
	Young Carers Club	5.30 pm	-	8.00 pm	
	The Rainbow Club	6.30 pm	-	9.00 pm	(1st & 3rd Thursday)
	Thursday Club	7.15 pm	-	9.00 pm	
Friday	Tai Chi Class	9.30 am	-	11.00 am	
	Living Skills	10.00 am	-	4.00 pm	
	Act Too My Voice	11.00 am	-	3.00 pm	
	Young Carers Club	4.00 pm	-	7.00 pm	(Fortnightly)
Saturday	Elays School	10.00 am	-	12.30 pm	
	The Church Group	12.00 pm	-	6.00 pm	
	Youth Club WBC	1.00 pm	-	4.00 pm	
Sunday	Elays School	10.00 am	-	12.30 pm	
	The RCCG Church	10.00 am	-	1.00 pm	

For further information on the activities at Katherine Low Settlement please ring the following numbers:-

KLS Office	020 7223 2845	Creche	020 7585 1246
Young Carers Project	020 7228 2566	Citizens Advice Bureau	020 8682 3766
Love to Learn	020 7585 0339	CBC Services	020 7738 1958

*We hope you will
want to go on helping*

Tracy Frostick
Katherine Low Settlement
108 Battersea High Street
Battersea SW11 3HP

Name of Organisation

Address

Tel No

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Battersea Spiritualist Church
 Battersea Square Fair
 Battersea Summer Scheme
 BBC Children in Need
 Big Lottery Fund
 Mr & Mrs A Bradbury
 Sara Bristow
 Caius House
 Charities Trust
 David Chillingworth
 T. Dummett-Moore
 Charlene Durham
 Emergency Exit Arts
 Ernst & Young
 Caroline Farrar
 Mr & Mrs S Fierz
 Francis Holland School
 Nicholas Gold
 Beth Goodwin
 Graveney School
 Mrs. P A Green
 Mr I Hankins
 Harriet Hall
 Help a Capital Child
 Henry Smith Charity
 Kindergarten
 LA Lawson
 Lloyds TSB
 Lord Lipsey
 Sarah Macnab
 R. Mably
 Marks & Spencers (Putney)
 Merlin Entertainment
 The Hon Mrs. F Morgan
 Mrs E Orza
 Peppercorns Playgroup
 John E. Previte
 R.T Rix
 Mercers Charitable Foundation
 Mr & Mrs M Roden
 Mrs. J Rogers
 Sacred Heart Church
 Jenny Sheridan
 Sir Walter St John's Educational Charity
 Rosemary Smith
 Southbank Centre
 South London Relief Fund
 Springfield Hospital – The Phoenix Ward
 St Anne's Church Wandsworth
 Thomas's Battersea PTA
 Trust for London
 UK Shoot Ltd
 Mrs Van Norden's Charitable Foundation
 Variety Club of GB
 Wandsworth Borough Council
 Wandsworth Borough Council (Cultural Wealth Fund)
 Wandsworth Borough Council's (Housing Dept)
 Wandsworth Holiday Fund
 The Wates Foundation
 Waitrose
 Westheimer Trust
 Rex Wickham
 Mrs Williams
 Alison & Peter Wintgens
 The Worshipful Company of Coopers
 The WoW Mums

Schools	Francis Holland School Graham Terrace SW1 Thomas's Prep School Battersea SW11
College	Christ's College Cambridge Old Girl's Association

The Settlement thanks the above for their support during 2011/2012 and looks forward to a continuing friendship.